



ANNUAL REPORT 2010-2011



ALEXANDRA MARINE AND GENERAL HOSPITAL

120 Napier Street, Goderich, ON N7A 1W5

Phone: 519.524.8323; Fax: 519.524.5579

Email: amgh.administration@amgh.ca;

Website: www.amgh.ca



MISSION

Provide quality health care to all we serve.

VISION

Centre of Excellence in Rural Health

VALUES

We shall implement our Mission and realize our Vision by:

- ✓ providing quality services that achieve the best outcome for our patients;
- ✓ providing patient and family centered care;
- ✓ providing a safe environment where everyone is treated with dignity, respect, care and compassion;
- ✓ fostering a quality work life environment which promotes positive and open communication, teamwork, integrity, acceptance of diversity, at all times respecting confidentiality;
- ✓ providing access to the best care possible through our own services and through collaborating and partnering with other providers;
- ✓ promoting wellness and improved community health; and
- ✓ using resources efficiently and in an environmentally responsible manner.



Patient Rights

- The right to respect and dignity
- The right to receive appropriate services
- The right to personal safety
- The right to confidentiality
- The right to information
- The right to receive emergency care
- The right to access health records
- The right to participate in care decisions
- The right to receive care and services from professionals
- The right to give or refuse consent to services
- The right to be represented, assisted and/or accompanied
- The right to file a complaint

Patient Responsibilities

- Responsibility for cooperating with treatment
- Responsibility for taking care of your person and your property
- Responsibility for using services in a judicious manner
- Responsibility for respecting hospital practices, policies and procedures
- Responsibility for respecting the rights and property of others
- Responsibility for respecting visiting hours and restricted areas
- Responsibility for your actions
- Responsibility for cooperating in the process of filing a complaint
- Responsibility for leaving the hospital when discharged



**ANNUAL MEETING OF THE
ALEXANDRA MARINE AND GENERAL HOSPITAL CORPORATION
Monday, June 20 2011
7:00 p.m.
To be held in the AMGH Cafeteria**

AGENDA

ITEM	BUSINESS	RESPONSIBILITY
1.	Acknowledgement of Notice Calling the Meeting	Bonnie LaFontaine
2.	Minutes of the Previous Meeting - June 21 2010	Bonnie LaFontaine
3.	Business Arising from the Minutes	Bonnie LaFontaine
4.	Report of the Board Chair and President/Chief Executive Officer	Bonnie LaFontaine William Thibert
5.	Report of the Chief of Staff	Dr. Patrick Conlon
6.	Report of the President of the Medical Staff	Dr. Mike Dawson
7.	Report of the Chief Nursing Executive	Cheryl Taylor
8.	Report of the Hospital Auxiliary	Donna Butson
9.	Auditor's Report	Paul Seebach Vodden, Bender & Seebach
10.	Appointment of Auditors for 2011-2012	Jim Collins
11. 11.1	New Business Amendment to Corporate Bylaws	Wayne Lyons
12.	Governance Committee Report and Election of Directors	Wayne Lyons
13.	Presentations to Retiring Directors	Bonnie LaFontaine
14.	Adjournment	Bonnie LaFontaine

Refreshments will be served following the meeting.

The Board of Directors will hold a special meeting following the Annual Meeting.



MINUTES OF THE 104th ANNUAL MEETING OF THE AMGH CORPORATION
Held Monday, June 21 2010 at 7:00 p.m.
In the Hospital Cafeteria

ITEM #	DISCUSSION	ACTION TO BE TAKEN
1.	<p>CALL MEETING TO ORDER</p> <p>The 104th Annual meeting of the Corporation of the Alexandra Marine and General Hospital was held Monday, June 21 2010 in the AMGH Cafeteria. There were 16 individuals present. Wayne Lyons, Vice-Chair of the Board called the meeting to order at 7:00 p.m. and welcomed those present.</p> <p>He noted regrets from Bonnie LaFontaine, Chair of the Board; Dennis Schmidt and Karri Sonke, Board members.</p>	
2.	<p>ACKNOWLEDGEMENT OF NOTICE CALLING THE MEETING</p> <p>Wayne indicated appropriate notices were advertised in the Goderich Signal Star April 7, June 9 and 16, 2010 as required by the By-law.</p>	
3.	<p>MINUTES OF PREVIOUS BOARD MEETINGS</p> <p>Minutes of the June 22, 2009 Annual Meeting were printed in the Annual Report.</p> <p>MOVED: Joyce Shack</p> <p>SECONDED: Jerry Parsons</p> <p>MOTION: <u>To accept the minutes of the June 22 2009 Annual Meeting was CARRIED.</u></p>	
4.	<p>BUSINESS ARISING FROM THE MINUTES</p> <p>There was no business arising from the Minutes of the previous meeting.</p>	
5.	<p>REPORT OF THE CHAIR AND PRESIDENT AND CHIEF EXECUTIVE OFFICER</p> <p>Bill Thibert reviewed the report printed in the Annual Report.</p> <p>Bill noted the Grand Opening of the CT scanner June 15 2010. He indicated 350 CT scans have been performed to-date.</p>	
6.	<p>REPORT OF THE CHIEF OF STAFF</p> <p>Dr. Patrick Conlon reviewed the report printed in the Annual Report. He noted the past year has been very successful.</p>	
7.	<p>REPORT OF THE PRESIDENT, MEDICAL STAFF</p> <p>Dr. Dawson reviewed his report printed in the Annual Report.</p>	
8.	<p>REPORT OF THE CHIEF NURSING EXECUTIVE</p> <p>Cheryl Taylor reviewed her report printed in the Annual Report. She commented the hospital should be very proud of accomplishments over the last year.</p>	

	Wayne noted comments from public regarding the quality of care received and the compassion of the staff.	
9.	<p>REPORT OF THE HOSPITAL AUXILIARY Joyce Shack reviewed her report printed in the Annual Report.</p> <p>MOVED: Norman Pickell SECONDED: Ray Letheren MOTION: <u><i>To accept all reports as printed in the Annual Report was CARRIED.</i></u></p>	
10.	<p>REPORT OF THE AUDITOR Mr. Paul Seebach of the Chartered Accounting Firm of Vodden, Bender and Seebach presented the audited financial statements for 2009-2010 fiscal year printed in the Annual Report.</p> <p>Paul indicated he has previously met with the Hospital Audit and Finance Committee to review the draft audited financial statements and to review internal controls/processes.</p> <p>He reported the hospital had a deficit of \$240,000 at year end. He reviewed the report.</p> <p>MOVED: Jim Collins SECONDED: Dr. Mike Dawson MOTION: <u><i>To accept the Auditor's Report was CARRIED.</i></u></p>	
11.	<p>APPOINTMENT OF AUDITORS FOR 2010-2011</p> <p>MOVED: Jim Collins SECONDED: Norman Pickell MOTION: <u><i>That the Accounting Firm of Vodden, Bender and Seebach be appointed as the hospital's auditors for 2010-2011 was CARRIED.</i></u></p>	
12.	<p>GOVERNANCE AND NOMINATING COMMITTEE REPORT AND ELECTION OF DIRECTORS Wayne reviewed the Governance and Nominating Committee report printed in the Annual Report. Wayne expressed his thanks to Lorri Lowe for her excellent job as Chair of the Governance and Nominating Committee. He noted Barb Major-McEwan was unable to attend Annual Meeting due to daughter's graduation.</p> <p>MOVED: Joyce Shack SECONDED: Jerry Parsons MOTION: <u><i>That the recommendations be accepted as presented was CARRIED.</i></u></p>	
13.	<p>PRESENTATIONS TO RETIRING DIRECTORS Wayne recognized Ray Letheren for his commitment to the Board; in particular his role as Chair of the Green Team and his interest in strategic direction.</p> <p>Wayne presented Ray with a gift in recognition of the Board's appreciation for his commitment and work as a Board member.</p> <p>Ray thanked the Board and noted he will be watching to ensure the AMGH continues to be sustainable with a long term vision. Best of luck!</p> <p>Bill welcomed Donna Butson who is joining the Board as the Auxiliary</p>	



**REPORT OF THE BOARD CHAIR AND
PRESIDENT/CHIEF EXECUTIVE OFFICER
TO THE ANNUAL MEETING - JUNE 20 2011**

The past year has again been a very active and challenging one for our hospital.

With regard to our financial performance we completed the 2010/11 fiscal year with a small deficit of \$31,557 on a \$23.2 million budget. Considerable effort was undertaken by our Board and Administration over the year to achieve this result having received an overall 1.85% increase in funding from the SW LHIN.

We are delighted to report that we completed approximately 3,000 CT Scans and that our new Fluoroscopy and General X-Ray equipment has been in active use. As an extension of our CT Scanner Service AMGH became an official Telestroke site on February 15, 2011, in collaboration with the Ontario Telemedicine Network and our local Emergency Medical Service. This enables our hospital to assess and treat stroke patients who present to our Emergency Department. We wish to acknowledge the commitment of our medical, nursing and diagnostic imaging staff in enabling AMGH to offer this enhanced service to the communities we serve.

To complete our diagnostic imaging equipment upgrade we look forward to the installation of a full field digital Mammography Unit this upcoming November. We wish to acknowledge and express our sincere appreciation to the AMGH Foundation Board of Directors, their staff and the many community volunteers associated with this significant capital project.

An important initiative undertaken by our Board over the past year was a comprehensive review of our organization's Corporate Bylaws. Utilizing the prototype corporate bylaw document provided by the Ontario Hospital Association our Governance and Nominating Committee brought forward various amendments for the Board's consideration and approval. We are pleased to bring forward our Board-approved Corporate Bylaw to the Annual Meeting for ratification.

Another Board initiative over the past year was updating our financial policies and procedures to comply with the provincial government's Broader Public Sector Accountability Act (Bill 122). This extensive work was undertaken by our Audit and Finance Committee and our Chief Financial Officer to ensure our hospital is in full compliance with the legislation.

Following our survey held last October we are pleased to report that AMGH has achieved a full three year accreditation with Accreditation Canada. We wish to express our appreciation to all of our staff who contributed to this exceptional accomplishment.

Through the work of our Quality Assurance Committee our Board continues to place particular emphasis on patient safety and the delivery of quality patient services. As required of all Ontario hospitals, through the provincial government's Excellent Care for All Act (Bill 46), we approved an annual Quality Improvement Plan identifying specific indicators to be addressed over the upcoming year. We are pleased to report that AMGH continues to meet all public reporting requirements as outlined by the Ministry of Health and Long Term Care.

Medical Staff recruitment and retention remains a top priority for our organization. Through the active involvement of our community-based Recruitment and Retention Committee, and our physician recruiter, we continue to aggressively pursue both family physicians and medical specialists. We were pleased to have one family physician join our medical team last August with another joining us this upcoming August. In addition we have been successful in recruiting a General Surgeon to our community; a search that has been an ongoing priority for AMGH for a number of years. We wish to acknowledge and express our appreciation to the Town of Goderich, Maitland Valley Family Health Team and the AMGH Foundation for their ongoing support and assistance in our recruitment efforts.

Last Fall a Workplace Wellness Committee was established with a goal to help staff achieve a lifestyle that includes healthy eating, physical activity, tobacco cessation and stress management. The Committee is comprised of staff members from various programs and services throughout our hospital. Various educational and "fun" events are held monthly and the program has been well received by our staff.

AMGH continues to work closely with other hospitals and health care organizations through a number of joint programs and services and our active participation in Huron Perth initiatives. Recently we entered into a partnership with the Huron Perth Healthcare Alliance (HPHA) for the delivery of a regional Pharmacy program. We continue to foster a positive working relationship with the SW LHIN and have taken an active role in their various initiatives. Through these collaborative efforts we firmly believe we are strengthening our hospital's role as a significant provider of health care services in our region.

We are proud of our hospital and medical staffs for their continued commitment to providing quality patient care and support services to our community. We are pleased to again report that we continue to receive a top rating from our patients on their overall satisfaction with our services.

We extend our sincere thanks to the exceptional work of our Auxiliary and Foundation board members. We appreciate the many hours of dedicated service they provide and the many fundraising activities they organize to support our hospital.

We would like to thank the members of the Hospital Board for their many hours of service over the past year. We wish to thank Dr. Patrick Conlon for his leadership in serving as our Chief of Staff and to Dr. Michael Dawson for his contribution to our Board as Medical Staff President. We would also like to express our appreciation to Stephanie Page and our Administrative staff for their support of Board and hospital activities during this past year.

As Board Chair I wish to express our appreciation to Bill Thibert for his leadership in serving as our President/CEO since July 2003 and extend to him our best wishes in his retirement. We look forward to the arrival of Karen Davis as our new President/CEO this July.

In conclusion, acknowledging our minor financial deficit position, it is fair to state that AMGH experienced another successful year in 2010/11. The upcoming year though will again be one of significant challenge for our hospital. Funding concerns due to the limited funding increase being provided by the MOHLTC (current projection is again less than 2% for 2011/12) through the SW LHIN and other cost pressures will be front and centre. As a result the hospital will be further challenged to maintain all current inpatient and outpatient programs within a balanced operating budget.

Other provincial government initiatives such as the reduction in Executive Office expenses and the unfair wage restraint legislation will need to be addressed. Nonetheless, our Board and staff will continue to actively pursue patient quality improvement initiatives as outlined in our Quality Improvement Plan and seek integration opportunities with our external health care partners. We believe that through our “team” approach we can successfully meet these challenges and advance our hospital’s future goals and directions.

Respectfully submitted

Bonnie LaFontaine
Chair, Board of Directors

William Thibert
President/Chief Executive Officer



ALEXANDRA MARINE AND GENERAL HOSPITAL

120 Napier Street

Goderich, Ontario N7A IW5

519-524-8323 – Telephone

519-524-5579 – Fax (Administration) or (519) 524-2745 (Psychiatry) Fax

Email: amgh.administration@amgh.on.ca

**CHIEF OF STAFF REPORT
TO THE
ANNUAL GENERAL MEETING – JUNE 2011**

I am pleased to report there have been a number of successes at AMGH over the last year.

With medical recruitment we continue to bring in new physicians. I am delighted to report that Dr. Natuik (family physician) has joined the hospital. We have also been successful in recruiting another surgeon, Dr. Torres. I am quite optimistic that our surgical program will be enhanced and many of our auxiliary services that require surgical coverage, e.g. Obstetrics, will also be positively impacted.

We also have several interested physicians that may join the hospital in the future. Recruitment obviously is an ongoing process and I certainly would like to recognize our own Medical Recruitment Committee for their success.

With respect to modernizing our imaging services, there also have been significant advances in the hospital. Our CT scanner is now being well utilized.

I think we will also be able to successfully modernize the hospital bylaws. I do not feel this will necessarily be a contentious issue.

I would like to recognize the services of our departing CEO Mr. Bill Thibert. He has been a very positive influence on the hospital and I have certainly enjoyed working with him over the last few years. I wish him all the best in his well deserved retirement. I am also pleased that we have been able to recruit a new CEO, Karen Davis, who has extensive national experience which I think will be useful in navigating the health care field in the upcoming years.

Morale at the hospital is good and we continue to provide exemplary patient services.

Respectfully submitted

P. Conlon, MD, FRCP(C)
Chief of Staff

PC:jd



**PRESIDENT OF MEDICAL STAFF
REPORT TO THE ANNUAL MEETING
June 20 2011**

Dear Members of the Hospital Corporation

I am pleased to provide my report as the current President of the Medical Staff.

In the past year we have welcomed two new physicians to our medical staff. Dr. Natuik is a family physician who has an office practice and as well does emergency shifts and attends hospital inpatients. Dr. Torres is a new general surgeon who has recently opened her practice here.

Much work was done to establish our hospital as a Telestroke Site. We are pleased to get this program up and running this winter and recognize the contributions and hard work of many people on the hospital staff

There has been discussion this year about strengthening our obstetrical program. Our physicians are looking to increase their commitment of the program recognizing that a strong program would require physician and nursing availability 365 days per year.

Our physicians have agreed to participate in the "Most Responsible Physician Collaboration Initiative" which is now in its second year. The physicians will participate in quality improvement projects such as hand washing and order sets. We will try and match goals that coincide with the hospital's quality assurance efforts.

Our physicians provided full emergency department coverage over the past year but this continues to be an area that requires recruiting. We do have some physicians that have retired from emergency department work or are reducing their number of hours they work in the emergency department.

Medical staff wishes to recognize the administrative leadership provided by Mr. Bill Thibert over the last number of years and wish him all the best in his retirement. We look forward to working with Ms. Davis.

Respectfully submitted

Mike Dawson, MD
President of the Medical Staff

MD/sp



**DIRECTOR OF PATIENT SERVICES / CHIEF NURSING EXECUTIVE
REPORT TO THE ANNUAL MEETING
JUNE 20 2011**

This year has proven to be both rewarding and challenging for our hospital.

December 2010, the hospital officially received notice from Accreditation Canada of a much-appreciated 3-year Accreditation award. In summary of the surveyor's comments, AMGH stands out in its delivery of patient-centered care. This achievement is a tribute to all our staff, physicians and volunteers. The next full Accreditation survey is planned for the year 2013.

As part of a continuing comprehensive plan to create an unprecedented level of transparency in Ontario hospitals, the Excellent Care for All Act, 2010 (ECFAA) requirements started coming into force January 2011. Of significant note is the requirement for hospitals to develop and post an annual Quality Improvement Plan (QIP).

Patient safety continues to be a priority for AMGH. Development of our Quality Improvement Plan (QIP) is another step in helping us to monitor performance and improve our quality and patient safety efforts, as well as endorsing our public commitment to be one of the safest community hospitals in Ontario. *We encourage you to reference our website for a complete overview of our Quality/Safety Plan – www.amgh.ca*

AMGH continues to work closely with the South West LHIN, peer regional hospitals and community health providers in joint planning for the implementation of 'best practices' in providing optimal and standardized patient care/services.

Earlier this year the Huron and Perth Hospitals went 'live' with their first standardized evidence-based order sets across the region. Initial start-up funds from the South West LHIN for this initiative have now been exhausted, but with the support and financial commitment from senior leadership of all participating organizations, we can look forward to the continued work of the Huron and Perth Hospitals Patient Care Sets Project Team in their ongoing efforts to improve quality patient care and safety.

With a common vision to enhance quality safe medication delivery systems, we have partnered with Huron Perth Healthcare Alliance (HPHA) to building a regional pharmacy model that will enhance safe practices and efficiencies. To date, we have successfully recruited a Regional Director of Pharmacy Services and moving forward with an extensive capital project to implement Automated Medication Delivery Cabinets across both organizations.

With the receipt of funding as part of the South West LHIN Aging in the Home Strategy, Schedule 1 Psychiatric facilities across the SW LHIN are taking the lead in collaboration with community partners to develop a behavior support system for older persons with responsive behaviors. The aim of this project is to improve the lives of Older Adults with responsive behaviors due to mental health and addiction issues and/or dementia-related diseases living in long-term care homes or in community settings.

We have now established and implemented a Huron-Perth Geriatric Cooperative whose mandate is to build upon local capacity to address responsive behaviors within our region and enable them to be connected to community support systems – i.e. existing mental health services, crisis services and day programs.

February 1, 2011, we joined together with other hospitals across the South West LHIN in the development and implementation of a new Life or Limb – No Refusal policy. This new philosophy for care, *'patient first; bed second'*, is expected to reduce the practice of sending critically-injured patients out of region by ensuring better collaboration among hospitals. The implementation of this policy builds on the current processes and appropriate care paths that SW LHIN hospitals have established to improve patient access and flow.

There remains significant concern in the number of Alternate Level of Care (ALC) patients. Patients identified as ALC are inpatients who have completed their acute care stay and are now waiting for appropriate discharge to an alternate care destination i.e. retirement or long-term care home. On average, we continue to experience 7-8 patients a month waiting in an acute care hospital bed for an alternate care destination. This represents about 19% of our acute beds in operation.

ALC remains a significant issue/challenge across the province. Recent South West LHIN initiatives such as the ALC 'Long Stay' project and enhancements to CCAC programs such as 'Home First' implemented to further address this issue. In moving forward, all providers must continue to work together in identifying opportunities and potential solutions for discharge beyond the options which currently exist.

Built on the success of the Patient Access and Flow Project, we have partnered with peer South West LHIN Hospitals on an initiative to address Non-Urgent Patient Transfers. Key area of focus will include the establishment of clinical standards for non-urgent transportation vehicles and vendor providers. Recent announcement by the Ministry of Health and Long-Term Care supportive of this direction following review of recommendations brought forward from the Ombudsman.

Human Resource planning, recruitment and retention of health care professionals remain a priority for our organization.

We continue to work with Ontario colleges and universities to accommodate nursing students in completing their consolidation, as well as participate in Health Force Ontario's Nursing Graduate Guarantee Program. The program guarantees new graduates who wish to work fulltime in the Province the opportunity to do so. As an employer participant in the program, we provide applicants with the minimum of six months of fulltime work. At the end of this period, individuals have hopefully posted into a position. During 2010/11 we received approximately \$30,000 in funding to enhance and support nursing orientation, mentorship opportunities and continuing education opportunities.

The Hospital Auxiliary continues to work closely with staff to enhance their volunteer support to hospital-wide services and patient programs i.e. Perioperative Program, Porterage and Patient Greeting Services. An exciting new program – 'Abundant Smiles' is in the making. This program will offer restorative care activities to stable elderly patients. The involvement of Auxiliary volunteers is very much appreciated by all hospital staff, physicians and patients. We look forward to ongoing planning with our volunteers to enhance their involvement with patient care programs.

We would also like to acknowledge the Auxiliary for their generous donation of \$5,000 towards the purchase of patient care equipment. This money was used for the purchase of a palliative care pressure bed mattress.

We continue to move forward in the participation and planning of several Ministry of Health and Long Term Care and LHIN initiatives and projects. These projects are consistent with the goals and focus of AMGH and LHIN's Integrated Health Service Plan (IHSP) in addressing priorities such as improving the provision of services and enhancing quality patient care and safety. Ongoing South West LHIN initiatives and projects for 2011/12 include:

- **FLO Collaborative** - Reducing wait times in Emergency Rooms and reducing Alternate Level of Care days (ALC) across the province is a top priority for the government. Aim of this collaborative is to improve patient transitions from acute care hospitals to alternate care destinations.

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- **Wound Care Framework** - Objectives include the development and implementation of system-wide wound care protocols and establishing a model for the procurement of wound management supplies across all sectors.
 - **One-Number Patient Access and Flow** - Establishment of a protocol/guideline to assist all health sectors in the transfer and repatriation of patients across the LHIN in efforts to enhance the availability of emergent/urgent inpatient care beds.
 - **Critical Care Surge Management Capacity** - Partnership with LHIN's and Hospitals to coordinate resources to assist in managing sudden increases in demand for critical care services.

We are extremely proud of the accomplishments achieved to date by our Hospice Palliative Care Committee in moving forward with a collaborative *vision and model of care* with hospital and community health providers for managing palliative patients within our community, and look forward to ongoing planning with our IODE partners in future development of an additional Palliative Care Room on First Floor.

In closing, I would like to take this opportunity to thank all hospital staff, physicians and volunteers for their continued support and commitment to the AMGH organization.

On a personal note, I wish to extend a sincere thank you to Bill Thibert, CEO, for his leadership, guidance and friendship over the past years. Congratulations Bill on your retirement!

I look forward to the upcoming year. Many challenges, but many more exciting opportunities...

Respectfully submitted

Cheryl Taylor
Director, Patient Services/Chief Nursing Executive



**ALEXANDRA MARINE AND GENERAL HOSPITAL AUXILIARY
REPORT TO THE ANNUAL MEETING
June 20 2011**

The Hospital Auxiliary continues to support in-hospital services with volunteers in portering, Prenatal Clinics, Day Surgery, Third floor, Speech Therapy, tray favors and flower care. Our volunteers were also involved in the fall Flu Clinics. We look forward to increasing our opportunities to serve within the hospital setting.

The Gift Shop committee was re-organized in 2011 with a mandate to improve viability by January 2012. The devoted group of volunteers has worked on improving stock, advertising and hours of operation and in the first six months has shown improvement. Total income was \$6,996.36, including sales and raffles and a transfer of \$5,000 to the general account was made.

Educational opportunities again included the HAAO Spring and Fall Regional conferences. The spring conference was held in Huron County and many of our members were able to take advantage of the conference. Several members attended the HAAO conference in Toronto in November of 2010 where two of our members, Dorothy Lyndon and Margaret Keith, received Life Memberships.

Thora McPherson was honoured with Auxilian of the Year in June 2011.

The Auxiliary provided educational bursaries to one GDCI student who is pursuing university education in Health Sciences and four hospital staff who have shown their commitment to life long learning.

Fund raising continues as a year round initiative including, TV rentals, Zehr's tapes, Tag Day, Hot Dog Day, Card Party, Raffles, Membership, and donations. New in 2011, is the Auxiliary Cook Book, which went on sale in April and will continue to generate funds thru 2011.

We would like to acknowledge the generous donations provided by individuals and businesses in supporting our Cook Book, Hot Dog fund raiser, Tag Day and Gift Shop in the Suncoast Mall.

On behalf of the Auxiliary Members, I would like to take this opportunity to thank the AMGH Board and the Hospital Staff for their support to us in our volunteer roles.

Respectfully submitted

Donna Butson
Auxiliary Representative



**CORPORATE BYLAW AMENDMENTS
PRESENTED TO THE ANNUAL MEETING
June 20 2011**

The Ontario Hospital Association released the Hospital Prototype Corporate Bylaw in February 2010.

The AMGH Board Governance and Nominating Committee undertook review of OHA Corporate Prototype Bylaw comparing the document to existing AMGH Corporate Bylaw.

The following is an outline of the significant changes affecting the AMGH Corporate Bylaw.

Article 2 - Membership in the Corporation

Annual Membership

- Article 3.01, 3.03, 3.07, 3.08, 3.09 and 3.10 from the existing bylaw has been incorporated into the amended bylaw.

Voting

- Membership fee must be purchased 120 days prior to meeting in order to vote (previously 60 days)

Article 4 – Directors

Composition of Board

Regulation 965 change effective January 1 2011 - legislated

- Effective January 1 2011 - CEO, Chief of Staff and President of Medical staff no longer voting members (legislated).
- Chief Nursing Executive appointed to the Board as ex-officio non-voting member (legislated).
- Auxiliary and Foundation Representatives ex-officio non-voting members (recommended).



**REPORT OF THE GOVERNANCE AND NOMINATING COMMITTEE
TO THE ANNUAL MEETING
June 20 2011**

The Governance and Nominating Committee of the Alexandra Marine and General Hospital Board of Directors recommend the following individuals who are willing and eligible to serve as a member of the Hospital's Board of Directors:

One Year Term

Kent Gillin
Wayne Lyons

Two Year Term

Bonnie LaFontaine
Barbara Major-McEwan
Jerry Parsons

Respectfully submitted

Lorri Lowe
Chair, Governance and Nominating Committee

BOARD MEMBER PROFILES

EDWIN KENT GILLIN

- Retired Full Time 2008 and moved to Goderich in 2009
- Married to Christine Lomax and have two daughters
- Have lived in area during the summertime at Point Clark since 1966
- Member of local YMCA, Tennis Club, Badminton Club, Cycling Association
- Ph.D. Rehabilitation Sciences, University of Western Ontario
- M.Sc. Work Physiology, University of Waterloo
- 2001-2008 Researcher and Lecturer for the University of Western Ontario
 - Research Interests: Maintenance of Older Adult Independence, Human Vibration and Health
 - Lecture Profile: Ph.D., Masters and Undergraduate students in Ergonomics, Statistics, Philosophy
- 1990-2004 President of an Environmental and Occupational Health and Safety Firm
- Board of Management Goderich-Huron YMCA
- Board of Management Goderich Port to Point Trail
- AMGH Community Representative, Quality Assurance Committee – Feb 2010
- Recommended by AMGH Governance and Nominating Committee for a one year term on the AMGH Board of Directors (June 2011).

Objectives:

- Continue to enable our hospital to be run safely, effectively and efficiently
- Ensure that local needs are being met in conformance with old and new regulations
- Plan for the future of health care in our community with particular interest in enhancing healthy aging independence



KENT GILLIN

BOARD MEMBER PROFILES

WAYNE LYONS

- Born in Shilo, Manitoba, family moved to London in 1956
- Attended London's Oakridge Collegiate Institute & Waterloo Lutheran University
- Bell Canada - Windsor's CKWW Radio, Stratford Festival, development of a headset for handicap use, Assistant Manager Rates/Tariffs/ Interconnection Western Ontario, Assistant Marketing Director Forecasts & Results – Toronto Region.
- Ownership-Bayfield Cottage Colony & Marina, led to choosing Goderich as the place to call home
- Lyons & Mulhern Insurance Brokers Ltd. - Partner & Broker, Started a brokerage in both Guelph and Goderich in 1976, clientele across Ontario now served from Goderich
- Coordinated & facilitated a computer network plan leading to the venture between four independent brokerages within the county known as the Huron Insurance Manager Group.
- Insurance Brokers Association of Ontario, Past Director (Huron, Perth, Bruce & Wellington Counties Territory), Past Chair of Provincial Education Committee (IBAO), Perth Huron Insurance Brokers Association – Past President, St. Peter's Advisory Council – Past Financial Committee, Business Improvement Association – Executive Member, Lions Club – various committee chairs & ongoing activities
- Personal interests -- fresh/saltwater sailing, fine scale modelling, shuffleboard, chess, GLT, Community Heritage Restoration Projects - The Livery and the First Bank of Upper Canada.
- Wayne and wife, Heather, have two children, Haley and Spencer
- AMGH Board Member: Appointed January 2003
- AMGH Vice-Chair: June 2004 to June 2007; AMGH Chair: June 2007 to June 2009
- AMGH Board Committees: Executive and Resources, Governance and Nominating, Medical Recruitment and Retention (past)
- AMGH Board Affiliated Committees: Goderich Group Medical Clinic, MVMC Management

Objectives:

- Pleased to be part of a team committed to enhancing the Health and Medical Services in Goderich;
- At great benefit to solid community planning and to the population of Western Huron.



WAYNE LYONS

BOARD MEMBER PROFILES

BONNIE LAFONTAINE

- Resident of Ashfield-Colborne-Wawanosh for the past 23 years
- Married to Rod since 1985 and have three sons, Nathaniel, Joshua and Benjamin
- BA Degree Sociology/Psychology
- Formal training; Social Work, Human Resources, Business/Economic Development,
- Public Relations/Marketing, Public Speaking/Education
- Past President, Rotary Club of Goderich
- Youth Education Chair, Royal Canadian Legion Branch 109
- Director, Board of Directors – Lake Huron Centre for Coastal Conservation
- Director, Board of Directors – Huron Business Development Corporation
- Chair, School Council - Goderich District Collegiate Institute
- Member of the Menesetung Bridge Association
- Past Member of the Ministry of Community, Family and Children’s Services Local
- Service System Advisory Group (LLSAG) Huron/Perth/Bruce/Grey
- Past member of the Ontario Parent Council
- Served on a number of Organizations and Committees including; the Town of Goderich, Township of Colborne and the Avon Maitland District School Board
- AMGH Board Member: Elected June 2005
- AMGH Board Vice-Chair: June 2007 to June 2009
- AMGH Board Committees: Audit and Finance, Executive and Resources, Governance and Nominating, Medical Recruitment and Retention (past)

Objectives

- I wish to work with the members of the board to strengthen our hospital services and relationships in the West Huron Community.
- I wish to share my strengths with the Board and know that by working together, we can improve the health care environment in this region.



BONNIE LAFONTAINE

BOARD MEMBER PROFILES

BARBARA MAJOR-MCEWAN

- October 2007 to Present - Executive Director, Huron Community Family Health Team
- October 2006 to December 2007 - Site Lead, Palmerston & District Hospital, Director of Professional Practice - Wellington Health Care Alliance
- February 2001 to September 2006 - Co-Coordinator, Quality & Risk/Diabetes Education, Huron Perth Hospitals
- Master's degree in Health Care Administration, Registered Dietitian, Certified Management Accountant and Certified Healthcare Executive
- Board of Management Goderich-Huron YMCA - March 2010; Celebration of Youth YMCA – November 2010; Adjunct Professor University of Toronto, Health Policy Management and Evaluation, Health Policy - Fall 2009; Canadian College of Health Service Executives Southwestern Ontario Events/Professional Development Planning Committee Member - July 2009; South West LHIN Chronic Disease Management Priority Action Team - Advisory Member 2007-June 2008
- Married to Graham McEwan, have three daughters aged 21, 17 & 14.
- Have lived in area since 1983.
- Daughters have been actively involved with the Goderich Figure Skating Club, Goderich Ringette Association, Girl Guides, Goderich-Huron YMCA, and numerous school related activities.
- AMGH Board Member – June 21 2010
- AMGH Board Committee – Quality Assurance

Objectives:

- Interested in giving time and energy to further the goals of the hospital.
- To contribute to positioning the AMGH for continued success in a changing healthcare delivery model, so that the next generations can continue to receive the very best health care.



BARBARA MAJOR-MCEWAN

BOARD MEMBER PROFILES

JERRY PARSONS

- Retired
- Salesman for Howard Smith Paper Mills, CIL Plastics Division
- Eastern District Sales Manager, Ackron Plastics
- National Sales and Product Manager, Orion Plastics
- Owner company in London, ON - manufactured plastic bags for packaging 1967-1986
- Developer, 32 lot subdivision in London, ON
- Supervised construction of many homes
- Board experience: Goodwill, London, ON, Canadian Packaging Society, Toronto,
- Volunteer experience: SPCA, The Livery, The Celtic Festival, The Cancer Society Relay for Life, Hospital Auxiliary
- AMGH Board Member: Elected June 2008
- AMGH Board Committees: Quality Assurance

Objectives

- Since becoming a resident to the Goderich area in 2002, which my wife and I now call home and enjoy, I feel I can give something back to the community through my assistance to the Board of AMGH.
- I feel that my extensive background in business and construction projects can help in future decisions which I hope will enhance the future of our hospital and the medical profession.



JERRY PARSONS



BOARD OF DIRECTORS/SENIOR MANAGEMENT TEAM 2010 - 2011

BOARD OFFICERS

Chair	-	Bonnie LaFontaine
Vice-Chair	-	Dennis Schmidt (January 1 2011)
Past-Chair	-	Wayne Lyons
Treasurer	-	Jim Collins
Secretary	-	William R. Thibert

BOARD DIRECTORS

Donna Butson, Auxiliary Representative
Dr. Patrick Conlon, Chief of Staff
Dr. Michael Dawson, President, Medical Staff
Barbara Major-McEwan
Adrian McFadden
Jerry Parsons
Norman Pickell
Joyce Shack
Karri Sonke
Cheryl Taylor, Chief Nursing Executive



SENIOR MANAGEMENT TEAM

William R. Thibert, President and Chief Executive Officer



Rick Bedard, Director of Clinical Support Services/Chief Information Officer



Susan McGillivray, Director of Financial Services/Chief Financial Officer



Cheryl Taylor, Director of Patient Services/Chief Nursing Executive



Meribeth Vlemmix, Director of Support Services





ALEXANDRA MARINE AND GENERAL HOSPITAL
 120 Napier Street
 Goderich, ON N7A 1W5
 (519) 524-8323 Telephone
 (519) 524-5579 Fax
 Email: amgh.administration@amgh.ca

FINANCIAL REPORT

Summarized Statement of Financial Position

As at March 31, 2011 with comparative figures for 2010

(Thousands of dollars)

Assets	2011		2010		Liabilities and Deficiency in Assets	2011		2010	
Current assets	\$	2,754	\$	2,121	Current liabilities	\$	4,431	\$	4,499
Non-current assets		19,287		18,480	Long-term liabilities		8,457		6,475
					Deficiency in assets		9,152		9,626
Total	\$	22,040	\$	20,600		\$	22,040	\$	20,600

Statement of Operations

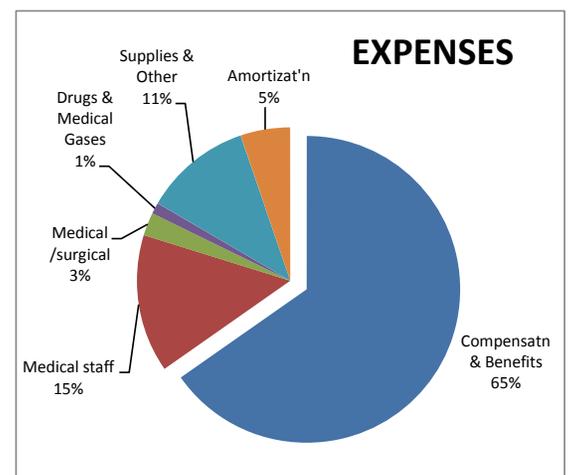
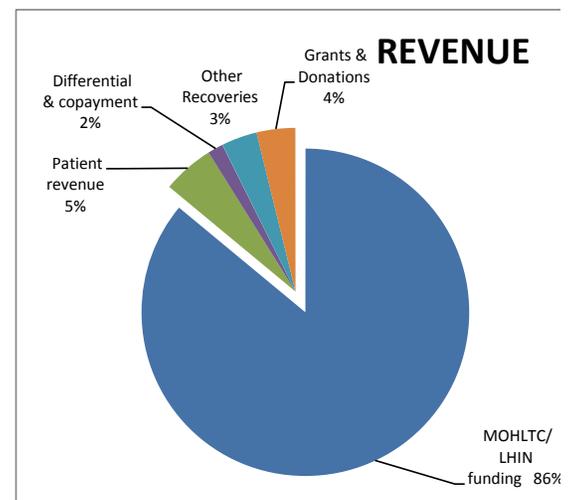
Year ended March 31, 2011 with comparative figures for 2010

(Thousands of dollars)

	2011	2010
Revenues:		
Ministry of Health and Long-Term Care:		
LHIN Base funding	\$ 15,681	\$ 15,395
One-time funding	221	86
Other MOHLTC funding	2,384	2,164
Paymaster funding	373	214
	18,660	17,860
Other revenue:		
Patient revenue	1,107	863
Differential and co-payment	331	254
Recoveries and miscellaneous	762	1,123
Amortization of deferred capital contributions - equipment	832	226
	21,692	20,326
Expenses:		
Compensation and benefits	14,178	13,641
Medical staff remuneration	3,158	2,823
Medical and surgical supplies	529	504
Drugs and medical gases	258	216
Supplies and other expenses	2,371	2,758
Interest	41	-
Bad debts	18	25
Amortization of capital assets - equipment	1,138	527
Rental and lease of equipment	32	72
	21,723	20,566
Deficiency of revenues over expenses from Hospital operations	- 32	- 240
Amortization of building and service equipment net of amortization of deferred capital contributions	- 442	- 354
Deficiency of revenues over expenses from other votes	-	-
Deficiency of revenues over expenses from other funding sources	-	-
Deficiency of revenues over expenses	- 474	- 594

Selected Statistics

	2011	2010
Inpatient days stayed	11,577	11,799
Discharges (excl. newborns)	1,560	1,506
Newborn admissions	47	69
Surgical cases	968	961
Emergency visits	18,854	18,457
Dialysis visits	1,635	1,688
Patient clinic visits (incl. OBSP)	15,653	15,855
Diagnostic Imaging C.A.T. exams	2,957	-



The above financial information has been extracted from the audited financial statements. Complete audited financial statements are available from the office of the Chief Financial Officer.