



2017-2018 Facts & Stats

Our Mission:

You can count on me

Our Vision:

New Horizons for Health
and Wellness

Our Values:

Innovation

Compassion

Accountability

Respect

Excellence



The hospital's Board of Directors, with support from its working committees, has collaborated closely with our President and CEO and senior leadership team in supporting AMGH's priorities, which will ensure sustainable, consistent, and high quality patient care and experiences. The Board will now look to the future to further define the organization's strategic direction including a refresh of the Mission, Vision and Values. The Board continues to work towards delivering high quality, accessible and sustainable programming at your local hospital. We value these programs highly and remain committed towards working tirelessly to build and maintain these services close to home.

AMGH is committed to prudent stewardship of funding dollars and transparent management practices. As the financial results show, AMGH ended the 2017/18 fiscal year in a negative total margin, due primarily to operating and patient acuity pressures. AMGH will continue to invest in key areas to ensure patients receive the exceptional care they expect and deserve and will continue to provide a leadership role as we work with our system partners to improve health outcomes and enhance patient experience close to home.

The Board, Staff and Physicians would like to recognize the very significant contribution to AMGH by the AMGH Foundation and the Auxiliary. As a result of your financial support through the AMGH Foundation and Auxiliary, AMGH was able to acquire leading edge technology, which in turn, provides the physicians and staff with the valuable equipment needed to provide highest possible quality care. We would also like to extend a sincere thank you to all the Auxiliary Volunteers who play an integral role in providing services to our patients. This group of strong and committed, community-minded individuals is essential to the AMGH family.

This year AMGH underwent a rigorous evaluation process and self-assessment with Surveyors from Accreditation Canada and received "Accredited with Commendation" award. Of special note, the Accreditation Surveyors commented that AMGH's newly formed Community Advisory Committee is made up of a strong group of community minded members who make a significant contribution to AMGH.

The Board and Senior Leadership Team will continue to ensure the work environment is one that is respectful, inclusive and engaging, while developing a culture that attracts top talent to our organization. AMGH is pleased to report that through this commitment and significant effort in recruitment, we have been successful in recruiting our physicians this year and have obtained a full complement of nursing and support staff.

Moving forward, the AMGH Board, Staff, Physicians, Volunteers remains committed to advancing high quality health care services to its patients and their families.

Respectfully,

Mike Niglas
Board Chair

Bruce Quigley
President & CEO

Dr. Hilary Watson
Chief of Staff

Samantha Marsh
CNE/VP Clinical Services

257 Employees
28 Physicians/Specialists

110 Nurses
73 Volunteers

Auxiliary

AMGH is extremely grateful to have a Hospital Auxiliary that works tirelessly to promote the organization and raise much needed funds for patient equipment and staff education. A few of their events include: Summer hot dog days, Tag days at local businesses, Christmas and Easter Bake Sales, Hospital Gift Shop, Membership on the AMGH Health and Wellness Committee, and Volunteering in multiple Hospital departments such as ER, surgical day care and ambulatory care.

On behalf of our staff and patients we thank you!
Our Auxiliary is an integral part of our healthcare team.

Foundation

Thank you to our AMGH Foundation and their generous donors! Donations are essential to fund key equipment purchases and allow AMGH to respond to the healthcare needs of Huron County.

Approved Capital Funding provided by AMGH Foundation (\$447,000), Auxiliary (\$18,215) and other Donors:
\$465,215

Finance

Total Revenue.....\$24,943,388
 Total Expense\$26,211,300
 Operational Surplus /(Deficit) **(\$893,230)**

Quality

Our ongoing commitment to providing an exceptional patient experience:

- Every single patient that visited our hospital and completed a survey said they were treated with courtesy and respect in all departments in AMGH
- Housekeeping adherence to infection control practices –achieved 100%
- Reduced patient fall rate by 35%

To Donate:

Alexandra Marine and General Hospital Foundation
 120 Napier St, Goderich ON N7A 1W5
 519-524-8508
 amgh.foundation@amgh.ca
 www.amghfoundation.ca



Contact Us:

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2017/2018 Stats

	ER Visits.....	15,573
	Ambulatory Care Visits	5,657
	Admitted Patients	1,368
	Births.....	109
	Surgical Cases	1,088
	Dialysis Visits	1,573
	Lab Procedures.....	239,580
	Telestroke Patients (Assessments).....	75
	Diagnostic Imaging	
	• CT Exams	3,206
	• X-Rays.....	10,482
	• Mammography	992
	• Ultrasound	7,243
	• OBSP.....	1,923

Average Triage to Physician Time - 48 minutes

AMGH Centres of Excellence

