

Driving Quality Health Services • Force motrice de la qualité des services de santé

April 7, 2014

Ms. Karen Davis Chief Executive Officer Alexandra Marine and General Hospital 120 Napier Street Goderich, Ontario N7A 1W5

Dear Ms. Davis:

The Accreditation Decision Committee has reviewed the evidence submitted by Alexandra Marine and General Hospital as a follow-up to your recent accreditation decision.

As a result of this review, we are pleased to advise you that the decision awarded to your organization has been changed to Accredited with Commendation. Your Quality Performance Roadmap has been updated to reflect compliance with the evaluated criteria.

Congratulations! This achievement demonstrates your organization's determination and commitment to ongoing quality improvement. We applaud your leadership, staff, and accreditation team members for their efforts and dedication to the provision of safe, quality health services.

Please be reminded that your organization is still required to provide evidence of compliance with the following criteria:

Required Organizational Practices: Minor tests for compliance: Leadership (2.10.7) Managing Medications (1.3.5)

High Priority and Other Criteria Requiring Follow-up: Applicable Service Excellence: Diagnostic Imaging Services (15.4) Managing Medications (6.3, 11.5) Governance and Leadership Leadership (15.4)

In order to maintain your new accreditation status, it is important to note that evidence describing compliance with these criteria must be submitted via your Quality Performance Roadmap by March 30, 2015.

Should you have any questions or wish to discuss the scheduling of your next on-site survey, feel free to contact Julie Langlois, Accreditation Specialist at 1-800-814-7769 ext. 455.

Sincerely,

Bemadette MacDonald

Vice-President, Innovation and Development

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c.c.: Ms. Mary Mole, Quality/Pt Safety/Staff Education Coordinator